



ACHIEVE

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2011
*Annual
Report*



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ACHIEVE recognized as "Business of The Week" by the Greater Binghamton Chamber of Commerce.

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VP Program Planning and Development

David Markie
VP CVI and Facility Operations

Sandra Radziwon
Chief Financial Officer

A Message from the Leadership of ACHIEVE

2011 – A year of challenges and victories for ACHIEVE

As you might imagine, 2011 was a year that presented ACHIEVE with innumerable challenges and opportunities!

While the economic climate in New York State continued to present fiscal challenges for the non-profit world due to major budget cuts in the NYS OPWDD system, ACHIEVE has responded to the challenge by creating an even more fiscally efficient environment at the agency. In addition, ACHIEVE experienced a terrific opportunity for growth by way of expansion of our prevocational and long term sheltered employment placements due to the recent closure of the Sheltered Workshop, which had a positive impact on the Agency's financial portfolio.

Sadly, devastation hit Broome and Tioga Counties once again in September 2011, when flooding conditions throughout the region crippled neighborhoods and businesses. Once again, ACHIEVE's Carlton Street Supervised Apartment Program was flooded, displacing 10 individuals for approximately 6 months. While the flood was significant for our residents who were severely impacted by loss of their home and belongings, we are elated to announce that the necessary repairs and renovations occurred expeditiously and everyone moved back home, to a new and improved living environment, in March 2012. Many thanks to the community and local businesses who supported ACHIEVE and the Carlton Street residents through this difficult time!

ACHIEVE's Growing Spaces, Improving Lives Building Rehabilitation and Expansion Project at our Cutler Pond Road site continues to move forward. We are only a short distance away from our final goal and hope to break ground on our project in the very near future.

As the New York State Office for People with Developmental Disabilities continues to transition toward a federal waiver that will permanently change service provision and reimbursement for services, our agency continues to work closely with community partners, other state chapters, and NYSARC, Inc. to meet these changes with innovation and enthusiasm. Efficiencies, sound planning, and quality outcomes will be critical as we position ourselves for the People First Waiver, as ACHIEVE intends to embrace this opportunity to once again, be recognized as the premier voluntary provider of services for the developmentally disabled in Broome and Tioga Counties.

In the pages of our report, you will read about several individuals who have achieved success in the various programs our agency provides. Additionally, we have outlined our programs and services and the growth we have experienced. ACHIEVE celebrates its 60th anniversary of providing services to individuals and their families in our communities in 2012. We are proud to celebrate this accomplishment, and would like to thank all of you for your support of our success.

Sincerely,



Mary Jo Thorn
Chief Executive Officer



Lisa W. Lee
President, Board of Directors

2011 Corporate Sponsors



2011 Awards and Accolades

March

Denis Wickham, Past ACHIEVE Board President, received an award for Board Leadership through the Central New York Business Journal NonProfit Awards

James Hayes, 40 year ACHIEVE Board Member, received an award for Career Achievement through the Central New York Business Journal NonProfit Awards

May

John Stevens, ACHIEVE Foundation Chair, was named the 2011 Volunteer of the Year by The Greater Binghamton Chamber of Commerce.

June

Sandra Radziwon, Chief Financial Officer for ACHIEVE, was chosen as a finalist for the Financial Executive of the Year through the Central New York Business Journal

September

ACHIEVE and its subsidiary, **Country Valley Industries** (CVI), were the honored recipient of New York State Industries for the Disabled (NYSID), Inc.'s 2011 Member Agency of the Year Award!

Carrie Bishop, CVI Employee, received the 2011 NYSID Employee of the Year Award for her work on the Bates Troy Laundry Operation, and was also recognized as a finalist for the 2011 William B. Joslin Outstanding Performance Award.

ACHIEVE was chosen as a finalist in the Central New York Business Journal Healthy Workplace Award in the 251+ employee Not-for-profit category, sponsored by United Healthcare.

October

Supported Employment partner, **Sodexo**, was the recipient of the NYSARC, Inc. 2011 Central Region Employer of the Year Award!

Traci Delore, Journal Staff at the Greater Binghamton Business Journal received 2nd Place in the 2011 NYSARC, Inc. Media Awards Competition in the news article/story category for the article she wrote entitled, "CVI Honored by Frito Lay for Co-Packing Work".

ACHIEVE was honored as the "Community Collaborator of the Year" by the Family Enrichment Network.

2011 ACHIEVE Award Winners

2011 Company of the Year

NYSEG

2011 Supported Work Employer of the Year

ECO International

2011 Community Service Award

Valerie Zehl

2011 Program Participant of the Year - Day Habilitation Cutler Pond

Craig Hunt

2011 Program Participant of the Year - Day Habilitation Tioga

Jennifer Van Scoy

2011 Program Participant of the Year - CVI Employment Center Cutler Pond

Jeremy Brooks

2011 Program Participant of the Year - CVI Employment Center Lester Avenue

Todd Iglar

2011 Program Participant of the Year - CVI Employment Center Tioga

Sandra Weeks

2011 Program Participant of the Year - Supported Employment

James Morris

2011 Program Participant of the Year - Supervised Community Residence

Dean Vanderlinde

2011 Program Participant of the Year - Supervised Apartments

Barbara Meador

2011 Program Participant of the Year - Supportive Apartments

Tony Iovine

2011 Program Participant of the Year - Family Empowerment

Timothy Murphy

2011 Program Participant of the Year - Community Habilitation

Eric Roberts

2011 Program Participant of the Year - Recreation / Respite

Joseph Barrie

2011 Program Participant of the Year - Medicaid Service Coordination

Bettieann Harvey

2011 ACHIEVE Star Performer

William Bates, Janitorial Supervisor

2011 ACHIEVE Star Performer

Sara Hall, Clinical Specialist

2011 ACHIEVE Star Performer

Carlena Hoover, Residence Manager

2011 ACHIEVE Star Performer

Nicole Stratton, Development Support Specialist

2011 ACHIEVE Star Performer

Carey Yanowiak, Day Habilitation Specialist

2011 Employee Team of the Year

Supported Employment Program

Ashley Gamba

David Hogan

Eric Jackson

MaryLou James-Gaskill

Christine Matthews

Timothy Vymislicky

Jon's Story

Written by Jon Blair, Country Valley Industries

Most people in Upstate New York remember March 15, 1993 as the day the Blizzard of the Century paralyzed our region. That day had a profound impact on me, too, but not for the reasons you would think.

My workplace had closed down early that day. The storm was coming on fast, dumping six inches of wet snow on the ground, trees and power lines in less than an hour. It was 5:00pm and I was glad to be heading home early. At 18 years old I didn't care too much about any impending storm. March meant spring was finally here, and the only thing I was thinking about was graduating from high school in a few short months. My grades had put me at the top of my class and I had just been accepted into engineering college, a hard-earned dream come true. I was on the swim team, played in the orchestra, and had a girlfriend. Eighteen – the best age ever. I didn't have a worry in the world.

As I headed out of work that day, I glanced up toward the gray sky that hung low over the town. I couldn't see much in front of me, just the thick snowflakes that stung my face and mounded quickly around my feet. The wind was relentless so I flipped my coat collar up high then stuffed my Sony Walkman earphones into my ears and headed down the road. In hindsight, I guess this is the place where I went wrong. But it all seemed innocent enough at the time. I turned the music up full blast (the only way to listen to music) and strongly considered taking the forbidden shortcut home along the back railroad tracks. It would be OK, I reasoned. After all, the news report said a state of emergency had been declared, meaning the trains couldn't possibly be running, right? I decided to go for it. I sneaked up over the back bank and walked out onto the blustery trail, the metal train tracks guiding my way home already invisible. It was getting worse outside, but no big deal. My house was only a few minutes away.

The music blaring from my Walkman was so loud that I didn't hear the warning shouts of the whistle. The snow had turned to sleet, blinding my sight and muffling the sounds around me. As a matter of fact, it wasn't until my feet rattled beneath me that I turned around – and was startled to see the dire situation I was in. Looming over my head was the face of a huge, black metal train, staring back at me through the dusk. With no time to think, I did all I could do. I jumped high in the air and dove for my life.

That's it. That's the last thing I remember of the Blizzard of the Century. One mistaken decision, one rumble from the ground, one flash of black in the storm, and my life was changed. Forever.

I learned about the rest of my ordeal from my parents. They learned about it from the people who spent hours searching in the dark for my body. The conductor said I bounced 3 times off the front of the train before I was tossed into the air like a rag doll. The policeman said I was thrown 50 feet from the railroad track. The emergency response team said they searched much of the night before finally finding me, unconscious, buried in 3 feet of snow.

The doctor told my parents that I would be dead before morning.

Everyone has their religious beliefs and mine have been granted to me by my family. My dad was a minister who believed strongly in the power of prayer. I'm not sure why The Big Man Upstairs decided I should stay here on this planet. Maybe it was because of the people from all of the different countries who prayed for me that night. I don't know. All I know for sure is that my dad started a prayer chain that began at my hospital bed and traveled around the world. It even reached as far away as China. I made it through that night, and the next night, and the night after that. The doctor just shook his head, telling my parents not to get their hopes up. I wouldn't live, and, if I did, I would be nothing more than a vegetable. But, live I did. And 7 months later, I emerged from my deep coma wondering what in the hell hit me.

"A train." my mother said, "You were hit by a train."

"Who gets hit by a train?" I asked her. I truly thought my family and friends were playing a mean, sick joke on me. Unfortunately, the doctor echoed her words



and that's when the denial set in. It couldn't be as bad as they were saying. Never walk again? Never swim or use my arm or hands? Memory and speech problems? They were all liars. My life would go back to normal, and it would happen soon. But, soon didn't happen. After months in rehab, I reluctantly realized they were telling me the truth. For the next 13 months, I would fight to keep depression and anger from suffocating me.

I went through a long stretch of time when I was mad at everyone – my parents, the doctors, and even God. What gave them the right to decide for me that I should stay on this planet and work so hard – just to regain a small semblance of my old life? I wasn't so sure that I wanted to stay! And I wasn't so sure I wanted to be the guy whose identity was stolen away by a beaten up body that hardly functioned anymore. I had to learn how to talk, how to eat, and even how to breathe – a shock to a kid who was on the swim team. My lungs had multiple punctures in them, to the point where I swear I could hear the "wind" whistle when I took a deep breath. I couldn't even sit up without support. I called myself the blob because it took months for me to regain the use of my trunk muscles. Nothing worked right anymore. But worst of all, my life didn't work anymore either. Facing that fact was overwhelming. This was definitely the hardest part.

Truth be known, though, I am, down deep, an eternal optimist. Through it all, I hung onto a good-sized chunk of denial, in spite of the reality of my situation. I am grateful for this piece of denial, because without it, I would have fallen into a severe depression, one that I may not have had the gumption to climb out of. Actually, now that I mention it, I guess I'm still living in denial. But that's OK. Brain injury or no brain injury, I know that I am "smarter than the average bear". I am very bright and my deficits aren't going to ruin me. Yeah, so I have a few problems. Who doesn't, right? Now, 18 years and an entire lifetime later, I still spend my days in a wheelchair. I have poor vision, spasticity in my left arm, and little use of my hands. Just going to the bathroom can be a major ordeal. The doctors still tell me that I will never get better. That is depressing, yes, but I view it this way – never say never! I've made a lot of progress through the years and I intend to keep it up for many years to come.

You might ask what my driving force is, what keeps me going every day in spite of the fact that I am physically a "train wreck". It's simple. I stay strong for all of the people who have helped me. On rare occasions, when I catch myself wishing that the train did end my life, I think of my friends and family and how it would be for them. If I start feeling sorry for myself, I try to remember that a lot of people look up to me. I'm a survivor, not because I want to be, but because I have to be for the benefit of those who see me as an inspiration. I am a reluctant role model.

Many people ask me how to deal with hard issues in their lives, be they physical, emotional, or spiritual. I know they look at me and think, if a train couldn't put him down, nothing can. Then, I think – hell, yeah! If a train couldn't put me down, nothing can! I'm a survivor who has used my inner strength to reinvent my life. I go to work every day and have my own apartment. I have many friends and I love to go to restaurants and flirt with the waitresses. And, best of all, I have a sense of humor that makes all those long faced non-survivors realize that life can be a joy – if you let it be. I have a lot of insight to share. If my opinion was pay worthy, I'd be rich.

Awhile back, I went to visit the doctor who, all those years ago, told my mother I would be nothing more than a vegetable. I went into his office and said, "So, what kind of vegetable do you think I am?" It gave me great pleasure to see the surprised look on his face. It gave him great pleasure to see how far I had come. This experience, though small in comparison, let me know that I can create my own miracles. I'm still working on staying happy for myself, to be my own motivation. But in spite of it all, I am a happy guy. And, I am rich! Wouldn't you agree? I am rich in friends, stamina, and in life. My life rocks.

Carrie Bishop

A Country Valley Industries Success Story



Carrie began her employment with Country Valley Industries at the Cutler Pond Employment Center in June of 2000. Later that year, Carrie transitioned to the Lester Avenue Employment Center where she began developing assembly skills as she worked on an assortment of small bench assignments. She was meticulous and proficient on all the jobs she completed. As other more challenging jobs became available, Carrie was encouraged to try them.

Carrie is a quiet young woman. When she first began at CVI she would sit and work without offering much social interaction with others. Carrie had great difficulty communicating with and initiating conversations with her peers. Carrie continued to be encouraged to expand on her outstanding work skills and her ability to communicate and socially interact with her peers. When the Bates Troy laundry contract arrived at Country Valley Industries and was being completed in the work section next to her, Carrie would often observe her co-workers completing the laundry jobs and asked questions. Carrie also recognized a friend of the family, affiliated with the Bates Troy contract, who came to tour the

CVI facility. She immediately became very interested in attempting the laundry jobs. With continued support provided by her Vocational Rehabilitation Counselor, Carrie accepted the opportunity to work in the laundry work section when co-workers in that area were absent from work. Carrie began to feel more and more comfortable with her co-workers, and as time progressed, she requested to work on the Bates Troy contract full-time.

Currently, Carrie is assigned to the work section where laundry jobs are predominantly performed. Carrie has an unwavering work ethic, excellent attendance and takes great pride in the work that she completes. She is very aware that the laundry which she folds will positively impact those who utilize it. Carrie communicated her understanding of that impact when she stated, "I like doing the laundry 'cause I know who I do it for... people in the hospital, the nursing homes, and Bates Troy."

Outside of work Carrie is extremely active in her church where she attends services weekly and participates in small prayer groups on Monday evenings. Carrie's mother reports that Carrie prays every Monday for those who have been hurt, sick, or have suffered any type of misfortune. She confirms that Carrie is a very kind person who shows an enormous amount of concern for others and will seldom put herself first. Some of Carrie's favorite pastimes include spending time with her family, swimming, listening to the radio, playing with her dog Cody and watching television. Carrie also confirms being a fan of "American Idol." She also participates in ACHIEVE's Talking Hands sign language group.

Carrie received the 2011 NYSID Employee of the Year Award for her work on the Bates Troy Laundry Operation, and was also recognized as a finalist for the 2011 William B. Joslin Outstanding Performance Award. The Joslin Award recognizes the personal and professional growth achievements of New Yorkers with disabilities. With zeal, Carrie reports, "I'm excited everyday when it's a workday!"

-Written by Stephanie Catton-Johnson, Vocational Rehabilitation Counselor

Barbara Meador

A Residential Services Success Story

Barbara was born in New Jersey, but spent her childhood in upstate New York. Barbara lived in her own apartment in Binghamton for several years before moving to an ACHIEVE Supportive Apartment in 1993. In 2008 she moved to a Supervised Apartment on Carlton Street in Johnson City. Barbara shares an apartment with a roommate and is able to complete many responsibilities independently. She is a mentor for new residents in the building and is respected by all. Barbara will encourage new residents with words of wisdom and show them how to increase their independence.

When the devastating flood swept the area in September 2011, the Carlton Street Residence was impacted, and as a result Barbara lost most of her possessions. Despite her loss however, Barbara was grateful that she and her housemates were safe and that they had only lost personal possessions. She was able to help her roommate understand that possessions could be replaced, but that no one could replace a lost life. She kept a positive attitude throughout the transitions that occurred over the next several months.



Barbara was relocated to another ACHIEVE residence and adapted to the new environment very quickly. She missed her own apartment and bedroom at Carlton Street, but understood that at least she had a support system to help her through this difficult time.

During the rebuilding phase of Carlton Street, Barbara was able to help select carpeting, kitchen flooring, cabinet door styles, and paint colors. Barbara was able to shop for furniture for her new apartment and ended up choosing a beautiful queen size bed and linens to purchase with her FEMA money. Barbara is enjoying the style she created in her apartment and loves being reunited with her housemates once again!

Barbara is also involved in prevocational programming at ACHIEVE. She first began employment at ACHIEVE's Employment Center in 1973. During 1976-77, she was employed at the preschool program working with children. During 1979-1985, Barbara was not in a structured work setting and reportedly helped care for her sister's children. In 1985, Barbara resumed employment with ACHIEVE. Barbara has held many jobs through the Supported Employment program including Hoss', Burger King, Papa G's, Riverfront Center, and Raytheon. Since 2000, Barbara has worked in the Cutler Pond Employment Center. She is a skilled worker who can be given just about any job to be completed with a high degree of accuracy.

Barbara is a member of ACHIEVE's Speaker's Bureau. She attends area Rotary Meetings to discuss ACHIEVE's vocational programs and how they benefit her and her peers. Barbara has also traveled to Albany several times to speak with area leaders about ACHIEVE programs and services, and how the economy affects these programs. Barbara won the 2011 Supervised Apartments Program Participant of the Year for her positive contributions to the program.

Barbara has participated in the Talking Hands group, she is a member of First Baptist Church, and former member of Special Olympics power lifting. Barbara enjoys traveling with the residential programs and through "People and Places". She has traveled to Las Vegas with "People and Places" and is planning a whale watching trip this year.

-Written by Staci Traffas, Residence Manager

Vocational Services

Country Valley Industries

Country Valley Industries (CVI), a subsidiary of ACHIEVE, serves as the core facility-based vocational and long-term sheltered employment program. CVI provides a variety of training and jobs through subcontracts with business and industry. CVI also provides work experiences at local community businesses as a means to foster education, awareness, and community integration. The program is certified by the New York State Office of People with Developmental Disabilities (OPWDD), State and County Social Services Departments, and the United States Department of Labor.

- ❖ **303 individuals served in 2009**
- ❖ **294 individuals served in 2010**
- ❖ **366 individuals served in 2011**

Pre-Vocational Services

ACHIEVE's pre-vocational assessment and training program is meant to understand people's interests, discover their capabilities, and merge the two into fulfilling, lifelong careers. ACHIEVE operates a pre-vocational program at each of four Country Valley Industries facilities. The goal of the program is to teach responsibility, teamwork, initiative, and problem-solving skills necessary to succeed in the workplace.

- ❖ **185 individuals served in 2009**
- ❖ **203 individuals served in 2010**
- ❖ **238 individuals served in 2011**

Supported Employment

The Supported Employment Program provides services for individuals looking for community employment and for those already employed at local community businesses. Services include seeking out job opportunities, assistance with interviews, on-the-job training, and long-term follow along supports. The Supported Employment Program is certified and fiscally supported by ACCES-VR and OPWDD.

- ❖ **231 individuals served in 2009**
- ❖ **189 individuals served in 2010**
- ❖ **248 individuals served in 2011**



NYSID films Carrie Bishop for the "2011 NYSID Employee of the Year Award."



Vibrant Creative holds a Photo Shoot for the New CVI Website.



Supported Employment Partner, Sodexo, recognized as "NYSARC, Inc. 2011 Central Region Employer of the Year."

Residential Services



Tony Iovine recognized as the "2011 Supportive Apartments Program Participant of the Year" at the Annual Dinner Dance.

Community Residences, Supervised Apartments, and Supportive Apartments

Each of ACHIEVE's 13 residential facilities are regulated by the New York State Office of People with Developmental Disabilities (OPWDD). They are designed to support individuals with intellectual and other developmental disabilities in their community with access to recreational and work opportunities. Admission requires a developmental disability diagnosis before the age of 22, with the individual requiring a supervision level other than one-on-one support.

- ❖ **116 individuals served in 2009**
- ❖ **115 individuals served in 2010**
- ❖ **119 individuals served in 2011**

Respite Program

The Residential Services Program operates two overnight respite beds that can be accessed by families when they need temporary and overnight care of a family member with a disability. These temporary residential placements allow the individual to stay overnight at an ACHIEVE residence, socialize with peers, and learn independent living skills.

- ❖ **12 individuals served in 2009**
- ❖ **13 individuals served in 2010**
- ❖ **14 individuals served in 2011**

Day Habilitation Services



ACHIEVE holds a ribbon cutting ceremony to unveil the new Greenhouse for use in the Day Habilitation Program.

Day Habilitation Program

The Day Habilitation Program provides a comprehensive spectrum of intense rehabilitative, clinical, and support services in a medical model to individuals with moderate to severe levels of disability whose skill deficits prevent participation in vocational programming. Services include: activities of daily living skills, cognitive skill development, recreation, communication development, occupational, physical, and speech therapy, and comprehensive nursing services.

Day Habilitation Services are offered to residents living in Broome and Tioga Counties who have been diagnosed with mental retardation or another disability prior to their 22nd birthday. Services are individualized and assist in developing, enhancing, and maintaining skills used while living, working, or socializing in the community. Individuals in the Day Habilitation Program are also given volunteer opportunities in the community to help increase self-esteem, develop individuality, and promote independence.

- ❖ **117 individuals served in 2009**
- ❖ **123 individuals served in 2010**
- ❖ **136 individuals served in 2011**

Family Support Services

Family Support Services offers an array of programs and services that provide assistance to families who have an individual with intellectual or other developmental disabilities living at home.

Family Empowerment Program

The Family Empowerment Program provides financial reimbursement for short-term respite services to families enrolled in the program. Families are responsible for finding, training, and supervising their own providers. A quarterly allotment is provided at intake, with a set reimbursement rate that is completed by ACHIEVE.

- ❖ **95 individuals served in 2009**
- ❖ **101 individuals served in 2010**
- ❖ **95 individuals served in 2011**

Community Habilitation Program

Community Habilitation is a Medicaid waiver service that provides habilitation services in the community to facilitate inclusion, integration, and relationship building. Individuals work on goals to build independent living skills in the following areas: personal hygiene, self care (eating, grooming, etc.), general household chores, mobility training, personal health care, financial management, appropriate social skills, and life safety. Weekly schedules are established by the individual and ACHIEVE staff.

- ❖ **38 individuals served in 2009**
- ❖ **51 individuals served in 2010**
- ❖ **38 individuals served in 2011**

Waiver Respite Program

The Waiver Respite Program offers families a brief respite by providing a care provider who is identified and provided by ACHIEVE. The care provider spends a predetermined number of hours with the individual and engages in activities in or out of the home. Respite is short-term, temporary care of family members with a disability to provide families with some relief from the demands of routine care of an individual with a disability.

- ❖ **34 individuals served in 2009**
- ❖ **32 individuals served in 2010**
- ❖ **27 individuals served in 2011**

Recreation Program

The Recreation Program provides organized and structured recreational activities and social opportunities for adults and teens living at home with their families while, at the same time, providing a brief period of respite to family members. These programs are available on Friday evenings and Saturdays at both the Cutler Pond Road facility in Binghamton as well as the Tioga facility in Owego.

- ❖ **90 individuals served in 2009**
- ❖ **118 individuals served in 2010**
- ❖ **123 individuals served in 2011**

Sibshop Program

Brothers and sisters of individuals with intellectual and other developmental disabilities need their own supports to help them understand their siblings and to cope with their feelings toward their siblings. ACHIEVE's Sibshop Program provides informational recreational activities in an environment where siblings ages eight to thirteen can discuss their concerns, frustrations, and feelings with each other and with ACHIEVE staff.

- ❖ **9 individuals served in 2009**
- ❖ **9 individuals served in 2010**
- ❖ **11 individuals served in 2011**

Party Night

ACHIEVE's Party Night is an opportunity for adults with intellectual and other developmental disabilities to socialize with their peers. At least eight events are planned each year to give the individuals a chance to get together and have some fun.

- ❖ **180 individuals served in 2009**
- ❖ **An average of 100 individuals served per party in 2010**
- ❖ **235 individuals served in 2011**



The Talking Hands perform during the 8th Annual Talent Show and Sign Language Concert – "Imagine."

Summer Program Services



Max, the Binghamton Senators Mascot, poses with a bowler at the 16th Annual Pin Crushing Bowling Tournament.

ACHIEVE Children's Summer Program

Children with intellectual and other developmental disabilities benefit from summer programs that help them maintain the skills they developed during the school year. The Children's Summer Program exposes them to drama, music, physical activity, arts and crafts, and field trips that reinforce their academic skills, gross and fine motor coordination, and social interaction. The goal of the program is to broaden the life experiences of children with disabilities and provide them with basic learning concepts that will enhance skill levels. Students are grouped by age and led by a team leader and counselors who design activities to meet that group's needs.

- ❖ **191 individuals served in 2009**
- ❖ **194 individuals served in 2010**
- ❖ **123 individuals served in 2011**

Medicaid Service Coordination



"The Foundations of Self Esteem" group enjoy a spa day at the completion of the 10 week program.

Medicaid Service Coordination

Medicaid Service Coordination (MSC) is a program that provides ongoing support to individuals with developmental disabilities and their families. Medicaid Service Coordinators assist people with obtaining available services in the community as well as services under the Home and Community Based (HCBS) Waiver. Medicaid Service Coordinators also assist people during the eligibility determination process with the New York State Office for People with Developmental Disabilities (OPWDD). ACHIEVE's Medicaid Service Coordination program serves adults and children of all ages both in Broome and Tioga counties. Service coordinators work together with families to develop and maintain a personalized plan designed to meet their loved one's individual needs and unique goals.

- ❖ **229 individuals served in 2009**
- ❖ **243 individuals served in 2010**
- ❖ **221 individuals served in 2011**

Guardianship Services

Guardianship Program

The Guardianship Program is a service for individuals who require assistance in making decisions or managing their affairs when other family members are not able or willing to do so. Through NYSARC, Inc.'s Corporate Guardianship Program, ACHIEVE may serve as guardian, stand-by guardian, or alternate stand-by guardian to ensure that an individual has assistance with making critical decisions in areas related to healthcare, housing, day programs, or recreation. The Guardianship Program also provides information, referral, and technical assistance to families who are interested in establishing legal guardianship.

- ❖ **In 2009 ACHIEVE served as Primary Guardian for six individuals, Stand-by Guardian for nine individuals, and Alternate Stand-by Guardian for one individual.**
- ❖ **In 2010 ACHIEVE served as Primary Guardian for seven individuals, Stand-by Guardian for ten individuals, and Alternate Stand-by Guardian for one individual.**
- ❖ **In 2011 ACHIEVE served as Primary Guardian for nine individuals, and Stand-by Guardian for nine individuals.**

Our Contributors

Individual Donors

- Mr. and Mrs. George and Sally Akel, Jr.
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2011 FINANCIALS – STATEMENT OF REVENUE AND EXPENSES

NYSARC, Inc., Broome-Tioga County Chapter and Affiliates
**Summary of Audited Financial Statement of Activities
 and Changes in Fund Balance for the Year Ended 12/31/11**

WHERE THE FUNDS CAME FROM

Program Services Revenue	\$18,018,539	96%
Contributions, Grants and Special Events (net)	\$ 583,478	3%
Investment Income, Management Fees & Miscellaneous	\$ 37,687	1%
TOTAL	\$18,639,704	100%

HOW THE FUNDS WERE SPENT

Program Services	\$16,305,026	90%
Management & General	\$ 1,543,689	9%
Chapter and Fundraising Activities	\$ 173,946	1%
TOTAL	\$18,022,661	100%

Excess of Revenue over Expense \$ 617,043

NET ASSET BALANCE – BEGINNING OF YEAR

Unrestricted net assets	\$ 6,444,829
Temporarily restricted net assets	\$ 453,283

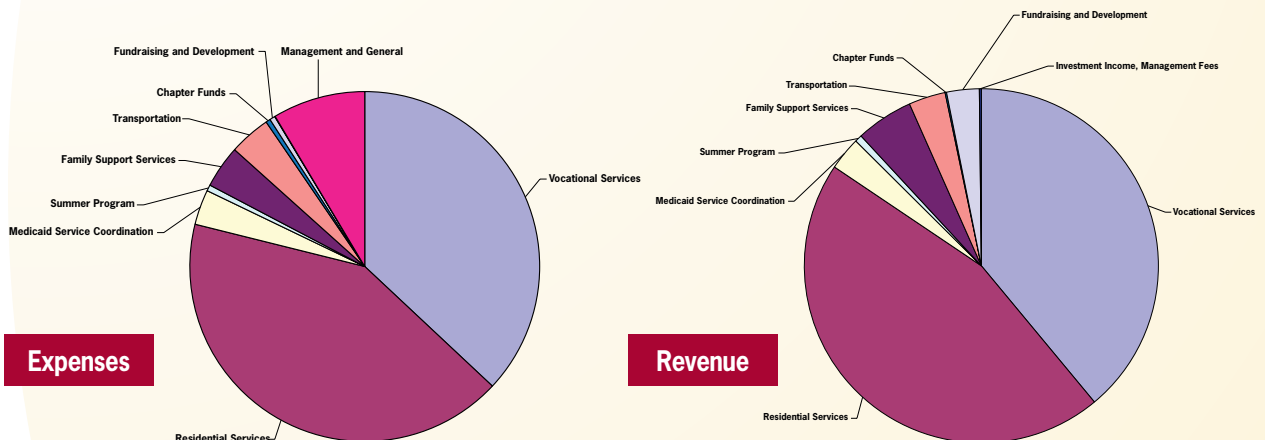
TOTAL \$ 6,898,112

NET ASSET BALANCE – END OF YEAR

Unrestricted net assets	\$ 6,755,925
Temporarily restricted net assets	\$ 759,230

TOTAL \$ 7,515,155

The above data has been condensed from the financial statements audited by Bryans & Gramulgia, LLC, Certified Public Accountants of Albany, New York. Copies of the audited financial statements, including the auditors' unqualified opinion dated March 22, 2012, are available from the organization's Business Office upon request.





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